



AEL Crystals Limited
Unit 28, The IO Centre
Salbrook Road
Salfords
Surrey
RH1 5GJ - UK

Tel (Main): +44 (0)1293 789200
Fax (Main): +44 (0)1293 789490

20 March 2020

AEL Crystals COVID-19 response - current status

In these difficult and challenging times, I would like to communicate AEL Crystals current status for you.

In order to protect our staff and maintain business continuity to our customers we have taken steps to handle the issues caused by COVID-19.

We have now implemented a split shift rota with some staff working remotely and others in our office. All your contacts are available in the usual way.

Our warehouse is also operating normally, and goods are being dispatched as required.

Meanwhile our field engineers will no longer be making any non-essential on-site visits during this period, but again are available to offer any advice and assistance via telephone or video call.

If this situation changes in any substantive way, then we will keep everyone informed by e-mail.

If you are facing any technical issues that occur as a consequence of your business plans for COVID-19 then we will do everything we can to assist you.

Main Office: 01293 789200

sales@aelcrystals.co.uk

admin@aelcrystals.co.uk

info@aelcrystals.co.uk

As well as all of your usual contact DDI numbers and email addresses.

Please forward this onto any relevant colleagues.

Kind Regards

Gary Ramsdale
Managing Director
AEL Crystals Ltd